

Meeting Minutes

Member Advisory Council (MAC)

Gulf Region (New Orleans/Houma-Terrebonne)

Tuesday, February 23, 2016

11:30 a.m. – 1 p.m.

McKenna Museum of African American History

2003 Carondelet St., New Orleans, LA

1) WELCOME AND INTRODUCTIONS

Lori Payne, Quality Management CLAS Coordinator

Attendees were welcomed to the meeting and took turns introducing themselves.

2) PRIOR MEETING MINUTES DISTRIBUTION AND OVERVIEW AND APPROVAL

Lori Payne, Quality Management CLAS Coordinator

Minutes from prior meeting were examined and approved by attendees. No changes were made.

3) MEDICAID EXPANSION

Grover C. Harrison, III, Director of Community Education

An overview of Louisiana's pending Medicaid expansion and its effect on AmeriHealth Caritas Louisiana's membership was described.

4) AMERIHEALTH CARITAS LOUISIANA UPCOMING EVENTS

- **Baby and Child Expo** — Christopher Wyre, Region 1 Community Health Educator, described the event and AmeriHealth Caritas Louisiana's participation.
- **Mello Pride Classic** — Veronica Calderon, Region 9 Community Health Educator, described the event and AmeriHealth Caritas Louisiana's participation.
- **On the Move** – Christopher Wyre described the upcoming AmeriHealth Caritas Louisiana signature event being planned in Region 1.

5) BEHAVIORAL HEALTH

AJ Farria, Peer Support Specialist, Community Education

Peer Support Services — AJ Farria described some of the newly carved-in behavioral health services being provided by AmeriHealth Caritas Louisiana and how she helps members as a Peer Support Specialist.

6) OPEN DISCUSSION

Lori Payne, Quality Management CLAS Coordinator

- MAC members discussed effective incentives for MAC participation by AmeriHealth Caritas Louisiana behavioral health members.
- MAC members discussed barriers to behavioral health services.
- MAC members discussed ways to address these barriers and improve access to behavioral health services.

7) ADJOURNMENT

