

Meeting Minutes

Member Advisory Council (MAC)

South Central GSA

CONFERENCE DIAL-IN ATTENDEES

Nicola Carter, Medicaid Program Monitor, LDH

Greg David, AmeriHealth Caritas Louisiana

IN-HOUSE ATTENDEES

Pierre Washington, Member Engagement Manager,
AmeriHealth Caritas Louisiana

Terri Coombs

Donna Matthews

Susan Babineaux

Tiffany Williams

Agnes Monconduit

Dee Williams

Cathy Dove

Melissa Harrison

Yolanda Criss, AmeriHealth Caritas Louisiana

Melanie Rambo, AmeriHealth Caritas Louisiana

Jermika Brandy-Holmes, AmeriHealth Caritas Louisiana

Corey Jeanlouis, AmeriHealth Caritas Louisiana

Alison Gifford, AmeriHealth Caritas Louisiana

Artis Evans, AmeriHealth Caritas Louisiana

Joann Derbonne

Teri Rini

Antoinette Johnson, AmeriHealth Caritas Louisiana

Brenda Bechtel

Audrey Flournoy, AmeriHealth Caritas Louisiana

Kelli Roberts

Chauncey Hardy

Amy Guillot

Greg David, AmeriHealth Caritas Louisiana

Tracy Vaughn

Diane Tracy, AmeriHealth Caritas Louisiana

Tuesday, September 13, 2016

11:30 a.m. – 1 p.m.

Catering by Yolande

1818 Andrews Street

Alexandria, LA 71301

1) WELCOME AND INTRODUCTIONS

Pierre Washington, Member Engagement Manager,
AmeriHealth Caritas Louisiana

- A. Attendees were welcomed to the meeting and took turns introducing themselves.
- B. Pierre Washington thanked Diane Tracy for getting the facility for the meeting.

2) PRIOR MEETING MINUTES DISTRIBUTION AND OVERVIEW

Pierre Washington, Member Engagement Manager,
AmeriHealth Caritas Louisiana

- A. Minutes from prior meeting were examined and approved by attendees. No changes were made.

3) MEDICAID EXPANSION OVERVIEW

Pierre Washington, Member Engagement Manager,
AmeriHealth Caritas Louisiana

- A. Washington stated that AmeriHealth Caritas Louisiana has “well over two hundred thousand members (200,000),” and that there has been a great increase in the use of member call lines. Members are calling to schedule doctor appointments and set up transportation. The goal is to be more visible in the community.
- B. Nicola Carter with LDH joined the meeting via conference call.
- C. Washington indicated that the increase in membership is due to the Freedom to Choose advertising campaign. He explained the campaign focuses on the freedom to choose and has the patriotic theme red, white, and blue. The campaign has been successful thus far and will run through Election Day. The success measures will be monitored to determine if the campaign will continue after Election Day. He went on to thank the Community Education department for all their hard work. Washington expressed how instrumental the team is in getting the messages out through the various events statewide. Literature was shared with all in attendance to distribute.

4) UPCOMING EVENTS

Diane Tracy, Community Educator, AmeriHealth Caritas Louisiana

- A. Diane Tracy gave an overview of recent events and upcoming events in her regions. On September 1, Tracy attended the Avoyelles Parish Suicide Prevention event that hosted over 100 people and was very successful. Listed below are more upcoming events in Tracy's region:
 - i. September 22 — Open Enrollment with Medicaid Navigators at Pineville Community Center
 - ii. September 24 — National Hunting and Fishing Day
 - iii. September 30 — Stand Down 2016 Homeless Veterans Event
 - iv. October 4 — National Night Out with Alexandria Police Department
 - v. October 8 — New event: Howdy Neighbor Day
 - vi. October 14 and 15 — Rapides Health Fair
 - vii. October 21 — Hardtner Medical Center Fall Festival
 - viii. October 29 — Komen Race for a Cure
- B. There was also a presentation from Allison Gifford with the AmeriHealth Caritas Louisiana Bright Start Program and Susan Babineaux, RN, with Nurse and Family Partnership in Alexandria. Both spoke about prenatal and postpartum services that are available to expectant mothers in the area.
- C. In addition, the mother of an adolescent member of the AmeriHealth Caritas Louisiana plan was recognized during the meeting. The mother explained how she was extremely excited with the services that AmeriHealth Caritas Louisiana is providing to her child.
- D. After further introductions of the community partners that were in attendance, lunch was served.

5) ADJOURNMENT