

Workgroup Agenda

Member Advisory Council (MAC) Gulf GSA

Thursday, February 15, 2018

11:30 a.m. – 1 p.m.

Myrtle Banks Building, Third Floor Conference Room

1307 Oretha Castle Haley Drive, New Orleans, LA

1. Welcome and introductions

Pierre Washington

MAC Chair/Director, AmeriHealth Caritas Louisiana
Manager of Member Engagement

Lori Payne

AmeriHealth Caritas Louisiana Culturally
and Linguistically Appropriate Services
(CLAS) Coordinator

2. Prior meeting minutes distribution and overview

Pierre Washington

3. Shreveport Wellness Center

Lori Payne

Pierre Washington

4. AmeriHealth Caritas Louisiana upcoming events

Christopher Wyre

Community Health Educator

Yolanda Criss

Manager, Community Education and Outreach

5. Member survey

Lori Payne

6. Discussion with attendees about AmeriHealth Caritas Louisiana Care Card, mobile app, and other member initiatives

Pierre Washington

Faleshia Carrere

Provider Communications Consultant

7. Discussion of AmeriHealth Caritas Louisiana Community Wellness Center — New Orleans

AmeriHealth Caritas Louisiana team

8. Success stories/further outreach to members

New Orleans-area Community Education
and Outreach Team members

9. Adjournment

