

Workgroup Agenda

Member Advisory Council (MAC) South Central GSA

Tuesday, August 7, 2018

11 a.m. – 1 p.m.

Southwest Louisiana Center for Health Services

2000 Opelousas Street, Lake Charles, LA 70601

1. Welcome and introductions

Pierre Washington

MAC Chair/Director, Manager of Member Engagement

Lori Payne

AmeriHealth Caritas Louisiana CLAS Coordinator

2. Cultural and Linguistically Appropriate Services (CLAS) Discussion

Lori Payne

3. Prior meeting minutes distribution and overview

Pierre Washington

4. Overview of services provided by Southwest Louisiana Center for Health Services

Dianna Ross

Southwest Louisiana Center for Health Services

5. Discussion with attendees of the Welcome Kit, CARE Card, mobile app, Make Every Calorie Count program, and other member initiatives

Group discussion led by Pierre Washington

6. Success stories, upcoming events, and Q&A

AmeriHealth Caritas Louisiana Community Education and Outreach Team members and community partners

