

## Workgroup Agenda

# Member Advisory Council (MAC) South Central GSA

**Tuesday, October 30, 2018**

**11:30 a.m. – 1 p.m.**

**AmeriHealth Caritas Louisiana Community Wellness Center**

3709 Jewella Ave, Shreveport, LA 71109

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### 1. Welcome and introductions

**Pierre Washington**

MAC Chair/Director, Manager of Member Engagement

**Lori Payne**

AmeriHealth Caritas Louisiana Culturally and Linguistically Appropriate Services (CLAS) Coordinator

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### 2. Prior meeting minutes distribution and overview

**Pierre Washington**

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### 3. Shreveport Community Wellness Center

**Audrey Flournoy**

Community Programs Coordinator

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### 4. Spanish-Speaking Member Survey

**Lori Payne**

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### 5. Upcoming events

**Audrey Flournoy**

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### 6. Health disparity intervention: "Control Your Diabetes. Control Your Destiny."

**Lori Payne**

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### 7. Input from members on improving member communications

**Pierre Washington**

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### 8. Adjournment

