



To: AmeriHealth Caritas Louisiana Hospital Providers

Date: October 4, 2016

Subject: ZE6 Missing/Incomplete/Invalid CPT/HCPC Code Claim Denials

Summary: An issue causing certain inpatient hospital claims to incorrectly deny with reason code ZE6 (Missing / Incomplete / Invalid CPT / HCPC code) has been resolved as of September 28, 2016. Impacted claims will be reprocessed by October 7, 2016, without any action from providers.

AmeriHealth Caritas Louisiana has identified certain inpatient hospital claims that were incorrectly denied with reason code ZE6 (Missing/Incomplete/ Invalid CPT/HCPC code).

The issue was remediated as of September 28, 2016, and impacted claims, originally processed from September 2, 2016 through September 28, 2016, will be reprocessed by October 7, 2016.

What do you need to do?

Providers do not need to take any action. AmeriHealth Caritas Louisiana will automatically reprocess these claims.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.