

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers  
**Date:** January 14, 2019  
**Subject:** Participate in a Claim Inquiry Tool and Claim Dispute Process Webinar

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AmeriHealth Caritas Louisiana invites you to attend an upcoming provider training webinar on the NaviNet Claim Inquiry Tool and AmeriHealth Caritas Louisiana's Claim Dispute Process.

Learn how to:

- Submit a Claim Inquiry
- Review/ Search the Investigation List
- Enable Notifications
- Start a new Claim Investigation

You will also learn about:

- AmeriHealth Caritas Louisiana's Claim Dispute Process

The webinar will take place on:

Day	Date	Time
Monday	January 28, 2019	2:00 p.m. to 3:00 p.m.

**Space is limited. Register today!**

To register for this session, please go to <https://www.surveymonkey.com/r/claiminquiry01282019> to submit your registration.

On the date of the event, the webinar can be accessed at: <https://zoom.us/j/7764229452>.

Access numbers are: **1-669-900-6833**. Meeting ID is **776 422 9452**.

Please try to log on at least 10-15 minutes prior to the webinar start time as you may need to download Zoom to access the webinar.

**Questions:**

If you have questions about this event, please contact your Provider Network Management Account Executive or email [ACLAComm@amerihealthcaritas.com](mailto:ACLAComm@amerihealthcaritas.com).