

To: AmeriHealth Caritas Louisiana Providers

Date: September 26, 2018

Subject: 2018 Regional Provider Trainings Start on October 10, 2018

Summary: AmeriHealth Caritas Louisiana (ACLA) is offering free regional provider trainings in a location near you beginning October 10, 2018 through December 5, 2018.

ACLA recognizes the importance of our partnership with providers. That's why we're offering regional trainings on topics that matter to you. The 2018 training series includes the following:

- Secured Provider Portal/NaviNet Enhancements (including Provider Data Information Form, Claims Inquiry Tool, Admission and Discharge Alerts) and Electronic Funds Transfer (EFT)
- Hospitals/DRG Billing Information and training for the upcoming transition to DRG for hospital providers
- Health Effective Data Information Set (HEDIS®) and Value Based Incentive Program
- Behavioral Health important provider updates
- Cultural Competency training Earn credit toward annual state requirements for BH providers

We hope you'll join us to learn more about the tools and resources we offer. See below for event details and registration information.

TIME	ΤΟΡΙΟ	Target Audience
8:00 – 10:00 AM	Secured Provider Portal Enhancements and	Office managers, front office
(Continental Breakfast	Electronic Funds Transfer (EFT): EFT, Provider	staff, and billing and coding
will be provided.)	Data Information Form (PDIF), Claims Inquiry	professionals
	Tool, and Admission and Discharge Alerts (ADT)	
10:15 AM – 12:00 PM	HEDIS [®] and Value Based Incentive Program	Quality managers, case
(Continental Breakfast		managers, practice managers,
will be provided.)		clinical staff, billing and coding
		professionals, and office
		managers
1:15 – 2:45 PM	Hospitals/DRG Billing: Information and training	Hospital billing and coding
	on DRG implementation	professionals
3:00 – 4:30 PM	Behavioral Health: Important provider updates	Billing and coding professionals,
(Light refreshments	and Cultural Competency training	clinical staff, office managers,
will be provided)		and front office staff

Space is limited! Register today!

To find a training location near you and to register, please visit our website at <u>www.amerihealthcaritasla.com</u> > Providers > Training.

Questions

If you have questions about these events, please contact your Provider Network Management Account Executive or email ACLAComm@amerihealthcaritas.com.

Register for Network News our free email service!

Still receiving our provider notices via fax? Make the switch to email. It's easy! Sign up for email alerts to get important health plan news and information. Simply complete the form under News and Updates on the Providers page of our website, click submit and watch for a confirmation email. It's that simple! Sign up today!

Electronic Funds Transfer (EFT)

Simplify your payment process with EFT from AmeriHealth Caritas Louisiana and Change Healthcare (formerly Emdeon). EFT provides fast, easy and secure electronic payments — without the need for a traditional paper check. Enroll now at <u>www.amerihealthcaritasla.com</u> > Support > Customer Resources > Enrollment Services > Medical and Hospital EFT Enrollment Forms.