

To: AmeriHealth Caritas Louisiana Behavioral Health Providers

Date: April 23, 2019

Subject: Community Psychiatric Supportive Treatment (“CPST”) and Psychosocial Rehabilitation (“PSR”) Providers Must Include Rendering Provider’s National Provider Identification (“NPI”) Number When Submitting Claims

Summary: Effective for services rendered on or after January 1, 2019, providers of CPST and PSR services (the “Services”) are required to include the Behavioral Health Service Provider Agency’s (the “Agency”) NPI number and the NPI number of the individual provider rendering CPST and PSR service(s) on behalf of the Agency when submitting claims for Medicaid reimbursement.

In accordance with Act 582, every claim submission for CPST and/or PSR services rendered on or after January 1, 2019 is required to include both the NPI number for the Agency and the NPI number of the individual provider rendering the Service(s) on behalf of the Agency. NPI numbers are issued by National Plan and Provider Enumeration System (“NPPES”).

AmeriHealth Caritas Louisiana also issues an AmeriHealth Caritas Louisiana provider ID number upon the provider’s enrollment with the plan. The AmeriHealth Caritas Louisiana provider ID is not the same as the NPI number. The provider ID number issued by AmeriHealth Caritas Louisiana IS NOT required on claims.

CPST and/or PSR services are subject to recoupment if submitted without the following:

- Agency’s NPI number in **Box 33** and the NPI number of the individual provider rendering the Service(s) on behalf of the Agency in **Box 24 j** on the claim form.
 - The NPI number in Box 33 and the NPI number in Box 24 j should never be the same.

Providers who have rendered CPST and/or PSR services on or after January 1, 2019, submitted claims for these services without the required NPI information and received payment will receive a Recovery Notice by May 3, 2019 regarding recoupment of payment.

Upon receipt of the Recovery Notice, affected providers may submit corrected claims. Corrected claims must include the required NPI information in Box 24 j.

Affected providers may submit corrected claims which include the required NPI information in Box 24 j on paper via CMS 1500 or via electronic data interchange (“EDI”). Providers using our NaviNet portal (www.navinet.net) can view their corrected claims faster than available with paper submission processing. Please refer to the Claims Filing Instructions at www.amerihealthcaritasla.com/provider/billing. **Providers who submit corrected claims which**

include the required NPI information within thirty (30) days of receiving the above mentioned Recovery Notice will not be subject to the recoupment identified in the Recovery Notice.

Previous communications about Act 582 requirements can be found in the [Provider Newsletters and Updates](#) section of our website.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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