

To: AmeriHealth Caritas Louisiana Providers

Date: May 26, 2023

Subject: Informational Bulletin 20-4: Telemedicine/Telehealth Facilitation of Mental Health Rehabilitation (MHR) Services during the COVID-19 Declared Emergency (Revised May 24, 2023)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Telemedicine/Telehealth facilitation of Mental Health Rehabilitation (MHR) Services during the COVID-19 Declared Emergency

On **May 22, 2023**, LDH received CMS approval to allow Community Psychiatric Support and Treatment (CPST) services via telehealth. This approval was made effective **May 1, 2023**, thus allowing uninterrupted CPST telehealth services to Louisiana residents. Providers may continue to bill CPST services with the telehealth modifier, when the clinical considerations, telehealth guidelines and communication requirements are met. The Medicaid Behavioral Health Services Provider Manual is currently being updated to reflect the CPST telehealth allowance.

For full details, please see [IB 20-4](#) revised 5.24.23.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#). The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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