

# PROVIDER ALERT



**To:** AmeriHealth Caritas Louisiana Behavioral Health Providers

**Date:** May 30, 2023

**Subject:** Claims system error discovered

**Summary:** Claims system error regarding LMHP providers and the billing of HCPCS codes H0036 and H2017

AmeriHealth Caritas Louisiana has discovered a claims system error. LMHP providers who bill HCPCS codes H0036 or H2017 with age modifiers are receiving a Z98 (not covered by Medicaid) denial.

### What do you need to do?

There is no action needed by providers. AmeriHealth Caritas Louisiana is in the process of resolving the issue by updating the claims system and impacted claims will be recycled by **June 8, 2023**.

### Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

### Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com)

### Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.