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**To:** AmeriHealth Caritas Louisiana Providers

**Date:** November 16, 2023

**Subject:** [Informational Bulletin 22-38](#): Medicaid Provider Enrollment Portal Update and Requirements (Revised November 14, 2023)

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

**Medicaid Provider Enrollment Portal Update and Requirements**

**\*Note:** This IB contains new information about provider enrollment.

Providers who did not complete enrollment by **June 30, 2023** were deactivated and their patients have been assigned to another primary care physician.

**Ordering, Prescribing or Referring Providers (OPR)**

If you are an OPR provider, those physicians, other practitioners and facilities who render services to Medicaid beneficiaries based on your order, prescription or referral will not be paid for such items or Services if you are not enrolled in Medicaid. Your NPI must also be included on the claim submitted to Medicaid by the rendering provider (42 CFR 455.440).

Please note that this extends to pharmacy Point of Sale (POS) systems as well. The POS system will deny any claims submitted for a Medicaid beneficiary with a prescriber, pharmacy provider, or vaccinating pharmacist who is not enrolled as a Medicaid provider.

**Critical Deadlines – Claims Adjudication**

Claims processing guidelines depend on when a provider enrolls. If enrollment is not complete, claims and payments will be impacted. The following scenarios outline those impacts.

**Scenario 3:** Providers who did not complete enrollment on or before **December 31, 2022** will have their claims denied for dates of service on or after **January 1, 2023**.

Providers that complete the enrollment process by **June 30, 2023** may resubmit previously denied claims for dates of service between **January 1, 2023** and **June 30, 2023**. Providers who did not complete the enrollment process by **June 30, 2023** may not be reimbursed for claims with dates of service between **January 1, 2023** and **June 30, 2023**.

**Scenario 5:** For providers with multiple provider types, claims for dates of service on or after **January 1, 2023**, will be adjudicated for providers who completed enrollment of at least one provider type. Effective **January 1, 2024**, claims will deny for providers that have not completed enrollment for each provider type associated with their NPI. Providers must have all provider types enrolled by **December 31, 2023** to avoid claim denials. Providers should verify enrollment status by utilizing the provider lookup tool <https://www.lamedicaid.com/portalenrollmentstatus/search>.

**Note:** PECE Edits 314 and 641 are set to educational and were scheduled to begin denying on **November 11, 2024**. To allow for increased provider transparency and time to comply with provider enrollment rules, these educational edits are extended and will now end on **December 31, 2023**. Denials for Edits 314 and 641 will begin denying on **January 1, 2024**.

For full details, please see [IB 22-38 revised 11.14.2023](#).

For additional information, including frequently asked questions and recordings of provider presentations, visit [www.ldh.la.gov/medicaidproviderenrollment](http://www.ldh.la.gov/medicaidproviderenrollment).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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