

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** December 5, 2023

**Subject:** LDH Approved Clinical Policy – Behavioral Health Crisis Care

**Summary:** Guideline for Behavioral Health Crisis Care.

AmeriHealth Caritas Louisiana would like to make you aware of a new policy that has been approved by the Louisiana Department of Health in accordance with La. R.S. 46:460.54. The guideline is located at the following link on our website under Clinical Policies:

<https://www.amerihealthcaritasla.com/provider/resources/clinical/policies.aspx>.

**Reminder:** If your practice is not registered with our website portal-NaviNet, we highly recommend registering. To register, please visit [www.navinet.net](http://www.navinet.net) to sign up or contact your Provider Account Executive for details.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?** You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).