PROVIDER*ALERT*

AmeriHealth Caritas™ Louisiana

To: AmeriHealth Caritas Louisiana Providers

Date: January 24, 2024

Subject: Importance of Updating Provider Demographic Information

Summary: Having access to accurate provider information is vitally important to AmeriHealth Caritas Louisiana members. To ensure a member's health is not compromised, providers are required to have their contact and demographic information up-to-date.

For your convenience, AmeriHealth Caritas Louisiana offers multiple ways for providers to comply with this requirement and submit demographic updates:

- **Demographic Updates via NaviNet** – Providers have the capability to update demographic information and attest to the accuracy of the information via our secure provider portal, NaviNet using our Provider Data Information (PDIF) form
- Providers can update demographic information throughout the year via the Provider Change form located at https://www.amerihealthcaritasla.com/ > Providers > Forms
- **Account Executives** – During visits with providers, account executives can submit demographic updates at the provider's request

The AmeriHealth Caritas Louisiana Provider Directory is a resource for both members and providers. Providers are required to inform AmeriHealth Caritas Louisiana of any changes to demographic information to help ensure that we have the most up to date data.

Reminder: If your practice is not registered with our website portal-NaviNet, we highly recommend registering. To register, please visit to sign up or contact your Provider Executive for details.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your Provider Network Management Account Executive.

Missed an alert? You can find a complete listing of provider alerts on the Provider Newsletters and Updates page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.