

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers
Date: May 2, 2018
Subject: Participate in a Claims Inquiry Tool and Claims Dispute Process Webinar

AmeriHealth Caritas Louisiana invites you to attend an upcoming provider training webinar on the NaviNet Claims Inquiry Tool and AmeriHealth Caritas Louisiana's Claims Dispute Process.

Learn how to:

- Submit a Claim Inquiry
- Review/ Search the Investigation List
- Enable Notifications
- Start a new Claim Investigation

You will also learn about:

- AmeriHealth Caritas Louisiana's Claims Dispute Process

The webinar will take place on:

Day	Date	Time
Thursday	May 24, 2018	1:00 p.m. to 2:00 p.m.

Register today!

To register for this session, please go to <https://www.surveymonkey.com/r/claiminquirytool> to submit your registration.

We look forward to having you and your staff joins us.

The webinar can be accessed at: <https://amerihealthcaritas.globalmeet.com/LeeReilly>

Access numbers are: **1-719-457-6209**. Guest code is **219343**.

Questions:

If you have questions about this event, please contact your Provider Network Management Account Executive or email ACLAComm@amerihealthcaritas.com.