

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: May 15, 2024

Subject: Medicaid Quarterly Eligibility (Wage) Checks Resume in May

Summary: Medicaid Quarterly Eligibility (Wage) Checks Resume in May.

AmeriHealth Caritas Louisiana would like to inform you that Louisiana Medicaid is restarting quarterly eligibility wage checks using Louisiana Workforce Commission data to verify that Medicaid members continue to meet income requirements. Wage checks have been paused since the start of the federal COVID-19 public health emergency.

Wage checks will begin in May and will be conducted quarterly, in addition to annual renewals. Letters will be mailed to members who need to verify income to continue their coverage. Individuals will have ten days to respond or risk closure. Pregnant women, children, members in an active renewal period and members in long-term care or waiver assistance are excluded from the quarterly income checks.

To prevent potential loss of healthcare coverage, Medicaid urges all members to respond to any mail they receive from Medicaid asking for more information. Member should also ensure Medicaid has their latest address on file. They can visit www.healthy.la.gov for ways to make contact information updates.

Providers are encouraged to remind their Medicaid patients to respond to any mail from Louisiana Medicaid in the timeline provided in the letter. Failure to respond could result in loss of coverage, even if that member is still eligible. Click [here](#) to download a flyer you can display in your office, clinic or facility.

Members can respond to requests for more information from Medicaid by email, mail, or fax. Updates to information can also be made using the Medicaid self-service portal at MyMedicaid.la.gov. Contact information will be included in the letter, or the member can call the toll-free Medicaid hotline at 1-888-342-6207. More information is also available online at www.healthy.la.gov.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.