

To: AmeriHealth Caritas Louisiana Providers

Date: June 17, 2024

Subject: [Informational Bulletin 24-21](#): Changes to Third Party Liability (TPL) Carrier Code Listing

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Changes to Third-Party Liability (TPL) Carrier Code Listing

AmeriHealth Caritas Louisiana would like to inform you that the Louisiana Department of Health (LDH) has made changes to the Carrier Code Listing to improve efficiency and accessibility, effective June 7, 2024.

Expanded Distribution:

The updated Carrier Code Listing will now be distributed to all eight managed care entities (MCE) in Louisiana. This includes:

- AmeriHealth Caritas
- United Healthcare
- Aetna
- Healthy Blue
- Humana Healthy Horizons
- Louisiana Healthcare Connections
- DentaQuest
- MCNA

This broader distribution ensures all MCEs have access to the most current carrier information.

A pdf will still be accessible at [CARRIER_CODE.PDF \(lamedicaid.com\)](#).

New File Layout:

The Carrier Code Listing will adopt a new layout to facilitate easier data integration and utilization. The new layout includes the following fields:

Field Number	Column	Field Name	Field Description
1	1-6	Carrier Code (Payer ID)	Carrier Code
2	7-56	Insurance Company Name	Carrier Name
3	57-96	Street Address 1	Carrier Street Address 1
4	97-136	Street Address 2	Carrier Street Address 2
5	137-166	City	Carrier City
6	167-168	State (Abbreviation)	Carrier State
7	169-178	Zip	Carrier Zip Code
8	178-190	Phone	Carrier Phone Number

File Frequency:

The Carrier Code Listing will be updated **monthly** to ensure all MCEs have access to the most recent carrier information. Additionally, the listing will be updated **whenever a change occurs** to maintain accuracy.

For full details, please see [Informational Bulletin 24-21](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm .

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You can find a complete listing of Informational Bulletins on the [Provider Newsletters and Updates](#) page of our website under the header [Louisiana Department of Health Information Bulletins](#).

Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.