

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** July 22, 2024

**Subject:** Discontinuance of Kangaroo Joey e-Pumps, Feeding Sets, and Supplies

**Summary:** Discontinuance of Kangaroo Joey e-Pumps, Feeding Sets, and Supplies. All durable medical equipment providers should take necessary action to ensure access to care for beneficiaries currently using the Kangaroo Joey e-Pump.

AmeriHealth Caritas Louisiana would like to inform you that the Louisiana Department of Health (LDH) has received notification that Cardinal Health will be discontinuing the supply and distribution of the Kangaroo e-Pump and Kangaroo Joey capital equipment, as well as the associated feeding sets, according to the below timeline:

Schedule	
Kangaroo™ ePump and Kangaroo™ Joey Capital Equipment End of Sale Date	September 30, 2024
End of Service Support Date Out of Warranty	December 31, 2024
End of Service Support Date Within Warranty	Through Warranty End Date
Kangaroo™ ePump Feeding Sets and Accessories Anticipated End of Supply Date	June 30, 2025
Kangaroo™ Joey Feeding Sets and Accessories Anticipated End of Supply Date	September 30, 2027

For additional information on this discontinuance, contact Cardinal Health Sales Representatives or Cardinal Health Customer Service at 1-800-964-5227.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).