

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** September 9, 2024

**Subject:** Behavioral Health Services Provider Manual, Revised Chapters

**Summary:** Chapter 2 Behavioral Health Services  
Section 2.2: Bed Based Services

- Therapeutic Group Homes (TGH)
- Psychiatric Residential Treatment Facilities (PRTF)

Section 2.3: Outpatient Services

- Crisis Response Services (CRS)

AmeriHealth Caritas Louisiana would like to inform you of revisions made to the Louisiana Department of Health (LDH) Behavioral Health Services Provider Manual, Revised Chapters:

- [Crisis Response Services \(CRS\)](#)
- [Psychiatric Residential Treatment Facilities \(PRTF\)](#)
- [Therapeutic Group Homes \(TGH\)](#)

The revisions are posted at the following link:

<https://www.lamedicaid.com/provweb1/Providermanuals/manuals/BHS/BHS.pdf>

**Reminder:** We highly recommend registering if your practice is not registered with ACLA's website portal-NaviNet. To register, please visit

<https://www.amerihealthcaritasla.com/provider/resources/navinet/index.aspx> to sign up or contact your Provider Account Executive for details.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).