

To: AmeriHealth Caritas Louisiana Providers

Date: September 12, 2024

Subject: [Informational Bulletin 24-25](#): Expansion of Mental Health Professionals
(Revised September 6, 2024)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Expansion of Mental Health Professionals

The Centers for Medicare and Medicaid Services (CMS) approved Louisiana's Medicaid State Plan Amendment (SPA) to expand mental health professionals to include provisionally licensed marriage and family therapists (PLMFT), and licensed master social workers (LMSW) with an effective date of **August 1, 2024**.

The rates listed for PLPCs, PLMFTs and LMSWs have been added to the [Specialized Behavioral Health Services \(SBHS\) fee schedule](#).

AmeriHealth Caritas Louisiana is updating our claims processing systems to properly adjudicate behavioral health claims for PLPCs, PLMFTs, and LMSWs, which should be complete by **September 29, 2024**.

What do you need to do?

For dates of service on or after **August 1, 2024**, AmeriHealth Caritas Louisiana will recycle any claims that were not paid in accordance with these changes within 15 days of implementing the system changes. Providers do not need to take action.

For full details, please see [Informational Bulletin 24-25 \(Revised 9.6.2024\)](#).

Providers that are not currently in network with AmeriHealth Caritas Louisiana should reach out directly to AmeriHealth Caritas Louisiana for credentialing. Providers currently credentialed with AmeriHealth Caritas Louisiana is highly encouraged to contact us to verify if any submission is required to avoid disruptions to services and reimbursement under this new policy.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am and 7:00 pm.

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Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.