

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: October 1, 2024

Subject: Community Psychiatric Supportive Treatment

Summary: Claims System Error – HCPCS Code H0036

AmeriHealth Caritas Louisiana has discovered a claims system error for HCPCS code H0036 which is resulting in a denial code of 209 “Service is not eligible for this provider.”

The Plan is in the process of updating claims system and will recycle all impacted claims by **October 10, 2024**.

We apologize for the inconvenience.

What do you need to do?

No action needed by providers. AmeriHealth Caritas Louisiana will recycle all impacted claims no later than **October 10, 2024**.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.