

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** October 11, 2024

**Subject:** Community Psychiatric Supportive Treatment

**Summary:** Claims system error – HCPCS code H0036 update

AmeriHealth Caritas Louisiana has discovered a claims system error for HCPCS code H0036 which is resulting in a denial code of 209 "Service is not eligible for this provider."

**The claims project has not completed, the target date is October 20, 2024.**

We apologize for the inconvenience.

**What do you need to do?**

No action needed by providers.

AmeriHealth Caritas Louisiana will recycle all impacted claims no later than **October 20, 2024**.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?** You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).