Louisiana Department of Health Informational Bulletin



To: AmeriHealth Caritas Louisiana Providers

Date: October 17, 2024

Subject: Informational Bulletin 24-36: Third Party Liability Carrier Code:

Medicare Advantage Carrier Code Updates

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Third Party Liability Carrier Code: Medicare Advantage Carrier Code Updates

In an effort to streamline Third Party Liability (TPL) identification and the claims adjudication process, the Louisiana Department of Health (LDH) has undertaken a consolidation project of the current LDH Carrier Code listing published on https://www.lamedicaid.com/provweb1/Forms/Carrier Code/Carrier Code.pdf.

Deactivating duplicate carrier listings when multiple records exist for the same insurance carrier will allow providers to identify the proper carrier code to report new or updated TPL as well as submit claims without having to report multiple carrier codes on the claim's submission.

On **October 1, 2024**, the Humana Choice PPO carrier code (H99090) was retired and the Humana Gold Plus carrier code (H19510) was renamed Humana Medicare Advantage. Carrier code H19510 is the default carrier code, and the name changed to Humana Medicare Advantage on the Louisiana Medicaid Management Information Systems carrier code list.

Please be advised this effort will result in existing coverage for some members to be updated to the default carrier code as identified below. Additionally, the consolidation to a default carrier code per insurance carrier will modify some existing carrier names to be less specific in the naming convention. When presented with a member's insurance card, providers should identify the record that belongs to that insurance carrier on the listing even if the full carrier name does not match the card verbatim.

The following duplicate carrier listings have been identified to date and will only be available under the one default record in accordance with the published effective date.

Default Carrier	Carrier to be Retired	Effective Dates	Comments
H19510: Humana Medicare Advantage	H99090: Humana Choice PPO	10/1/2024	Humana Choice PPO (H99090) was retired and Humana Gold (H19510) was renamed Humana Medicare Advantage. H19510 is the default carrier code and name for Humana Medicare Advantage coverage moving forward.

This list will be updated continuously and the carrier code listing will be updated on the https://www.lamedicaid.com/provweb1/Forms/Carrier_Code/Carrier_Code.pdf website.

LDH has begun this process but must review every member who currently has the Humana H99090 Choice PPO plan and convert them to the new default, H19510 Humana Medicare Advantage plan. In the interim, LDH advises providers to request the Humana H19510 carrier code for members requesting addition or change to Humana Choice.

For questions, contact lacarriercode@gainwelltechnologies.com

For full details, please see <u>Informational Bulletin 24-36</u>.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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