

**To: AmeriHealth Caritas Louisiana Providers**

**Date: October 23, 2024**

**Subject: [Informational Bulletin 24-38](#): Certification of Ambulance  
Transportation (CAT) Form Revision**

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

**Certification of Ambulance Transportation (CAT) Form Revision**

AmeriHealth Caritas Louisiana would like to inform you that the Louisiana Department of Health (LDH) revised the CAT form required for all non-emergency ambulance transportation (NEAT) services. The revised form collects all of the information required by both Medicare and Medicaid, allowing ambulance providers to utilize one form for both programs.

NEAT claims with dates of service prior to **January 1, 2025** may be submitted using either the CAT form with revision date **June 4, 2021** or the new CAT form with revision date **October 1, 2024**.

A grace period is being allowed for ambulance providers to transition to the use of the revised CAT form until **January 1, 2025**. Medicaid will deny claims submitted utilizing the **June 4, 2021** version of the CAT form for NEAT claims with a date of service on or after **January 1, 2025**.

The new CAT form may be accessed on the Medical Transportation webpage at [www.ldh.la.gov](http://www.ldh.la.gov) or located [here](#), under the section labeled "Related Information." For a direct link to the form, use the link below:

[Certification of Ambulance Transportation form - Revised 10.01.2024](#)

Questions regarding the new form may be directed to [MedicaidTransportation@la.gov](mailto:MedicaidTransportation@la.gov).

For full details, please see [Informational Bulletin 24-38](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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