

# PROVIDERALERT



**To: AmeriHealth Caritas Louisiana Professional Providers**

**Date: October 24, 2024**

**Summary: Obstetric ultrasounds denying in error**

**Subject: EOB Denial code p07 "Maximum Frequency Exceeded"**

AmeriHealth Caritas Louisiana has discovered a claims system error which limited obstetric ultrasounds to 2 per pregnancy (270 days).

The Plan is in the process of updating claims system and will recycle all impacted claims by **November 5, 2024**.

To review AmeriHealth Caritas Louisiana's current OB ultrasound policy, you may refer to our Provider Handbook, page 95 which states:

A minimum of three obstetric ultrasounds shall be reimbursed per pregnancy (270 days) without the requirement of prior authorization or medical review when performed by providers other than maternal fetal medicine specialists:

- When an obstetric ultrasound is performed for an individual with multiple gestations, leading to more than one procedure code being submitted, this shall only be counted as one obstetric ultrasound; and
- Obstetric ultrasounds performed in inpatient hospital, emergency department, and labor and delivery triage settings are excluded from this count.

For maternal fetal medicine specialists, there shall be no prior authorization or medical review required for reimbursement of obstetric ultrasounds.

In all cases, obstetric ultrasounds must be medically necessary to be eligible for reimbursement.

**No action needed by providers. AmeriHealth Caritas Louisiana will recycle all impacted claims by November 5, 2024.**

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?** You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).