

To: AmeriHealth Caritas Louisiana Providers

Date: October 28, 2024

Subject: [Informational Bulletin 24-39](#): Beneficiary Third Party Liability Data Migration

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Requested Pause in New Claims Submissions

AmeriHealth Caritas Louisiana would like to inform you that Gainwell Technologies is currently planning and preparing for the migration of Louisiana Department of Health Medicaid members' Third Party Liability (TPL) policy data from the current Master Resource File (MRF) to the Beneficiary Third Party Liability Database (BTPL).

The transfer and reconciliation of this TPL policy data is scheduled to start on **November 4, 2024** and end on **November 19, 2024**. In order to avoid any inadvertent impact on the processing of claims due to TPL cost avoidance and pay and chase, Louisiana Medicaid is requesting non-pharmacy providers hold submission of all claims with new TPL (except pharmacy and crossover claims) from **November 4, 2024 through November 19, 2024**. Existing claims may be filed as usual during this time. The intent of the requested pause in claims submissions is to expedite the payment of claims to providers. All new claims held by providers during this time can be submitted once the data migration/reconciliation is complete. Any claims submitted during this time period may need to be adjusted. Holding claims during this period will help minimize a potential backlog and make the processing and payment of claims faster and more efficiently as we navigate this data migration.

Regarding fee-for-service (FFS) pharmacy claims: This process will only impact FFS pharmacy claims for beneficiaries who have a change in their non-Medicaid other third-party insurance for a limited period of time. This will not impact Medicare Part D eligible beneficiaries.

The transfer and reconciliation of data from **November 4, 2024 through November 19, 2024** will require some system changes. During this interim, providers should bill using Other Coverage Code value "01" using NCPDP field 308-C8 for beneficiaries whose eligibility file indicates there is other third party coverage, but the coverage has terminated.

For full details, please see [Informational Bulletin 24-39](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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