PROVIDER**ALERT**



Provider Services: 1-888-922-0007

To: AmeriHealth Caritas Louisiana Behavioral Health Providers

Date: November 18, 2024

Subject: Substance Use Disorder (SUD) Services

Summary: Substance Use Disorder Provider Reimbursement

AmeriHealth Caritas Louisiana has discovered a system error that impacts a number of SUD services including: H0011, H0019, H0020, H0047, H2013, H2034 and H2036.

Once the claims system is updated, all impacted claims will be recycled no later than **November 29, 2024**. No action needed by providers.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your <u>Provider Network Management Account Executive</u>.

Missed an alert? You can find a complete list of provider alerts on our website's <u>Provider Newsletters and Updates</u> page.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.