

**To: AmeriHealth Caritas Louisiana Providers**

**Date: December 19, 2024**

**Subject: Informational Bulletin 24-49: Durable Medical Equipment Ordering and Referring Provider Requirements**

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

**Durable Medical Equipment Ordering and Referring Provider Requirements**

AmeriHealth Caritas Louisiana would like to inform you that Louisiana Medicaid will implement claims and encounter system edits to ensure that the ordering and referring provider types for claim type 09 [(Durable Medical Equipment (DME))] are individuals, and are listed on the claim form. Ordering and referring providers are also required to be enrolled with the state in order for the claim to pay or encounter to be accepted. A group or clinic must not be listed as the ordering or referring provider on claims or encounters. For example, ordering and referring providers cannot be physician clinics, Federally Qualified Health Clinics, Rural Health Clinics, and American Indian Clinics.

Edit (047) for invalid or missing ordering provider will be educational for ordering or referring providers with a group or clinic NPI for 30 days from the date of this Informational Bulletin. The edit will then be set to deny claims and encounters that have a group or clinic NPI listed as the ordering or referring provider.

**What do you need to do?**

Claims received on or after **January 12, 2025** will deny if the requirements are not met.

For full details, please see [Informational Bulletin 24-39](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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