

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: December 30, 2024

Subject: Substance Use Disorder Provider Reimbursement

Summary: Claims system error identified – HCPCS codes H2036 and H0019

AmeriHealth Caritas Louisiana has discovered a claims system error that impacted HCPCS codes H2036 (HB) and H0019 (HF) for members aged 21 and over.

Our claims system is being updated, and all impacted claims will be recycled by January 10, 2025.

Questions:

Thank you for your continued support and commitment to our members' care. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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Need to update your provider information? Send full details to network@amerihealthcaritasla.com