

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: January 13, 2025

Subject: Claims System Error

Summary: Substance Use Disorder Provider Reimbursement Update
Alcohol and/or Drug Treatment Program – 3.5
Behavioral Health Long Term Treatment Residential – 3.3

AmeriHealth Caritas Louisiana has discovered a claims system error which impacted HCPC code H2036 (HB) and H0019 (HF) for members aged 21 and over.

Update: Our claims system is being updated, and all impacted claims will be recycled by **January 20, 2025**.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1- 888-922-0007 or your [Provider Network Management Account Executive](#).

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Need to update your provider information? Send full details to network@amerihealthcaritasla.com.